Hosting of Europeana

Action proposed: Approval of the hosting of Europeana in the US because of the large price differential for the same quality

With the catastrophic failure of the Europeana hosting solution in April 2016, we had to quickly put in place a temporary solution and create a new tender for our hosting.

- The temporary solution was with Pivotal - an Amazon company, based in the US. The costs of this solution are $3770 (dependent on usage of services, might be growing) per month and the service has been excellent.
- A new tender was published on December 2016, with the requirement that the company had an office within the European Union.
- We had 3 expressions of interest but only 1 submission and this failed to meet the tender requirements.
- We have published the results of the process and can now decide to a. Negotiate directly with a potential hosting company or b. Stay with Pivotal in the US.
- We undertook some further research to find an appropriate company in Europe but have not found anything that can offer an equivalent price to that of Pivotal in the US.
- We asked the Commission if it was permissible to use a US company and the reply was that given all the effort we have made it would be considered reasonable and therefore permissible to use a US company.

We would, however, like to get Board approval for this decision as it would mean that Europe’s cultural heritage platform and its metadata are hosted outside of the EU.