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Abstract:
Title: Europeana through the Looking Glass - A Retrospective on Evaluation

Over the past decade Europeana has achieved exemplary status for other digital libraries in aggregating large and heterogeneous volumes of content and providing multilingual access to its collections. Maintaining its position as a trailblazer is one merit of a decade of evaluation studies that accompanied Europeana on its path. This talk will take you on a journey through the evaluation studies of the Europeana portal from its launch in 2008 until today. Extensive log file studies, user surveys and expert reviews were only some of the measures to assess the portal and improve its services. I will particularly emphasis the evaluation of Europeana's data and new efforts to assess its quality as well as quantification of the data's multilingual saturation.

Bio:
Juliane Stiller is a researcher at Berlin School of Library and Information Science at Humboldt-Universität zu Berlin. Her research focuses on multilingual information retrieval, the evaluation of information systems and metadata quality in digital libraries. Over the past several years, she worked with Europeana on enhancing its multilingual data services and improving data quality as a member of the Europeana Data Quality Committee. She obtained a doctoral degree in information science evaluating interactions in cultural heritage

digital libraries. Prior to her research at the university, she worked several years at Google in Dublin, Ireland, as a search quality analyst.